

**Quality Policy**

<b>Bilfinger Power Africa</b>	<input type="checkbox"/>	<b>Form Number &amp; Revision:</b>	I.ITV.02.0002	07
<b>Steinmüller Africa</b>	<input type="checkbox"/>	<b>Reference To:</b>	I.ITV.12.0152	
<b>Bilfinger Intervolve Africa</b>	<input checked="" type="checkbox"/>	<b>Revised Date and Effective Date:</b>	2023-01-15	2023-01-15

**QUALITY POLICY**

Bilfinger Intervolve Africa (Pty) Ltd shall establish, implement, maintain and continuously improve a Quality Management System to the requirements of the international standard ISO 9001:2015. This will enable the organisation to support its strategic objectives by providing products and services to the requirements of its customers, statutory, regulatory and other requirements to enhance customer satisfaction.

This Quality Policy will be made available, communicated, understood, applied, reviewed and updated as required to ensure that the Quality Policy remains appropriate to the context of the organization and strategic direction.

Considering the products and services offered to the market, internal and external constraints and requirements of the relevant interested parties, the scope of the Quality Management System of Bilfinger Intervolve Africa (Pty) Ltd has been defined as:

**Manufacture, recondition, refurbish and supply of all types of valves of varied sizes and associated products, including maintenance and field services.**

Clause 8.3 of ISO 9001:2015, viz. Design and development of products and services, has been deemed not applicable to the Quality Management System due to the organisation’s activities being limited to manufacturing, reconditioning and supply of valves and related products. These activities do not involve any form of design or product development.

In similar vein to the Quality Policy, the Quality Objectives shall be planned, established, implemented, communicated, reviewed and updated at relevant operational functions, levels and processes of the Quality Management System. The Quality Objectives will be consistent with the strategic direction of the organisation with the main Quality Objective being the continuous improvement of the effectiveness of the Quality Management System. Continuous improvement will be enhanced by regular internal and external audits.

All employees of Bilfinger Intervolve Africa (Pty) Ltd will be made aware of their involvement in, and commitment to, the Quality Management System. Employee support of our quality policy is crucial to meeting customer specifications, statutory stipulations, regulatory requirements, codes and standards. This is of utmost importance in ensuring customer satisfaction and long term sustainability of the organisation. Employees will also be made aware of their obligation to abide the requirements of the QMS.

	Name	Signature	Date
Managing Director	MS Khan		2023-01-23